



# **BITS OF GOLD**

## **Montana Talking Book Library**

Regional Library of the National Library Service  
For the Blind and Physically Handicapped  
(NLS/BPH)

**Volume 102, Number 1**

**2002**

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### **TALKING BOOK REPAIR PROGRAM 40TH ANNIVERSARY**

The Library of Congress NLS/BPH and MTBL are honoring the Telephone Pioneers for 40 years of repairing our four-track cassette and record player machines. A special video was filmed to document their wonderful service. Its title is "A Salute to the Telephone Pioneers of America: Celebrating 40 Years of Service, 1960-2000." In one year, the Telephone Pioneers nationwide repaired over 135,000 machines. Their assistance is valued at over 4 million annually.

Our local Pioneers meet weekly in Helena to clean, rebuild and repair these machines. Tom Basinger helped organize the local group. He works with Cookie Basinger, Gladys and Howard Bloom, Jack Buckley, John Doig, Frank Flynn, Tommy Tompkins and Chuck Wirth in the Repair Shop at 701 N Main Street. At MTBL, Herb Blunn, Elaine LaCroix, Gloria Purcell and Glen Rasmussen also assist in this work.

A luncheon was held to honor the Montana Telephone Pioneers on Wednesday, February 6th. Christie Briggs presented a Certificate of Award to Tom Basinger on behalf of the Montana Telephone Pioneers in Helena. The special video NLS made was shown. MTBL appreciates their dedication and extraordinary skill that they willingly volunteer so that "All May Read".

**No act of kindness, no matter how small, is ever wasted--Aesop**

### **DO YOU KNOW WHERE TO FIND OUR PHONE NUMBER?**

If you have misplaced our telephone number, call your Directory Assistance Operator. Have them look in the Helena telephone directory in the blue, government pages. Then ask them to look under the "Montana State Government" listings; then under "Helena"; then "Library State", then "Talking Book Library". It will be the third line down. They will find our local Helena telephone number and the toll-free 800 number for in-state Montana. Once you have the number, give us a call and request a large-print listing of the MTBL's telephone number(s), which you can stick on or near your telephone. Each issue of "Bit's of Gold" also has MTBL's telephone number(s) in it. Our numbers are 1-800-332-3400 in-state and 444-2064 in Helena.

## LIBRARIAN'S LOG

### Donations and Memorial Gifts

Each year we dedicate this issue of our newsletter to acknowledge the generosity of our donors for the previous year. Please accept our appreciation for the donations and memorials you have sent us.

This gives us an opportunity to highlight what those wonderful donations provide for our patrons. These donations are essential to the further development of our local Montana Cassette Books (MCB's), and Descriptive Video (DV) collections. In addition, these enable us to upgrade adaptive technology equipment and prepare for the digital future of talking books for our patrons. This would be very difficult to accomplish if it weren't for your thoughtfulness and generosity. Thank You.

### Volunteer Honored

Lea Blunn, who has been a volunteer at MTBL for nearly 18-1/2 years, was chosen to receive the first KLAS (Keystone Library Automated System) Volunteer Award because of her outstanding service to our library. Lea will receive an all-expense paid trip for herself and a companion to the annual KLAS User Conference in Raleigh, North Carolina, held March 12-17, 2002.

Keystone, Inc. provides MTBL with excellent service for our patrons through the KLAS database. There were several volunteers nominated from various talking book libraries who contract with Keystone. Keystone wanted to recognize the support volunteers provide to libraries. Congratulations, Lea! (Continued Pg 3)

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**LIBRARY HOURS:** Mon-Fri 8am-5pm      **PHONE HOURS:** Mon-Fri 9am-5pm  
**PHONE NUMBERS:** 1-800-332-3400 or 406-444-2064

**For patron requests or if you're not sure who to contact, e-mail us at:**  
[mtbl@state.mt.us](mailto:mtbl@state.mt.us)

**MTBL WEBSITE:** <http://www.msl.state.mt.us/tbl>  
**WEBOPAC WEBSITE:** <http://www.klasweb.msl.state.mt.us>

**REGIONAL LIBRARIAN:** Christie Briggs, [cbriggs@state.mt.us](mailto:cbriggs@state.mt.us)  
**COORDINATOR VOL SVC:** Susan Merrin, [smerrin@state.mt.us](mailto:smerrin@state.mt.us)  
**CIRCULATION CLERK:** Carolyn Meier, [cameier@state.mt.us](mailto:cameier@state.mt.us)  
**READER ADVISORS:** Cheryl Christopher, [cchristopher@state.mt.us](mailto:cchristopher@state.mt.us)  
Moriah Haley, [mhaley@state.mt.us](mailto:mhaley@state.mt.us)  
Lee Madison, [lmadison@state.mt.us](mailto:lmadison@state.mt.us)  
**BITS OF GOLD EDITOR:** Cheryl Christopher

**LIBRARIAN'S LOG (CONTINUED FROM PAGE 2)****Improving Library Service**

On a daily basis, the library staff provides direct patron service. In addition, there are a multitude of other special projects each employee performs that contributes to improving patron library service. These projects require volunteer assistance to complete. I would like to share some of these with you:

Working with Cheryl Christopher, Susie Merrin and Carolyn Meier is Phyllis Herbert, Assistant Recording Director, who also assists on special projects including replacing containers, making new book labels and duplicating replacement copies of books. Phyllis is also accomplished in counted cross-stitch and has allowed us to display several of her angel and fairy pieces. Elizabeth Semple works with Phyllis on the MCB collection. In addition, Edith Tanna assists with repairing and duplicating books and sorting new books.

Dorothy Carpenter, with support from Gil Gilbertson, assists Moriah Haley in duplicating and processing patron magazines. Dorothy also duplicates the Bits of Gold newsletter and processes it for mailing. Lee Madison's assistants are Herb Blunn, Glen Rasmussen and Judith Cooper. They clean, replace batteries, and test the cassette machines. Judith also assisted in a recent internal machine inventory.

William Bell supports all staff with KLAS database entries, while Gwen Williams enters series codes for books written in a series. Billie Cooper performs daily reception and various projects for all staff. Helen Williard processes new books. Lorraine Cattermole sends out MCB's to the recording program review committee to review the quality of our recording teams. Dana Covert and Britney Eldredge work as a team to produce Braille labels for the MCB collection. Betty Lou Berg produces Braille labels for the DV collection. Jim Meier repairs DV's.

These volunteers work in the library between one or two days per month to three days per week. Stay tuned for the next newsletter where I'll highlight the accomplishments of our circulation volunteers, recording teams and review committee member volunteers as they assist the staff to bring you better service at Montana Talking Book Library.

Best Regards,  
Christie

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Lorraine Cattermole passed away recently while undergoing heart surgery. She was an inspiration to all of us, a very dynamic person to know. We have lost a dear friend, patron and volunteer.

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**2001 DONATIONS AND MEMORIAL GIFTS**

Thank you to all who contributed to the Montana Talking Book Library in 2001. The staff extends their appreciation. Our patrons benefit from these tax-deductible donations. We purchase equipment, add to our Montana Cassette Book and Descriptive Video collections, provide Braille services and other materials. All donation amounts are confidential. Each donor receives a letter of appreciation. Each family is notified for all memorials. For all memorials please include the names and addresses of those to be notified of your gift.

**Donations:**

<b>Thelma Beausoleil</b>	<b>Marybelle &amp; Fred Miller</b>
<b>Betty &amp; Richard Berg</b>	<b>Bette &amp; Jerry Milligan</b>
<b>Norma &amp; Thomas Bundy</b>	<b>Montana Association</b>
<b>Ann M. Cole</b>	<b>for the Blind, Inc.</b>
<b>Buster F. Dickert</b>	<b>Elaine B. Mueller</b>
<b>Miriam L. Eldredge</b>	<b>Helen Meyers</b>
<b>Lavonne E. Eva</b>	<b>Lorann Newhouse</b>
<b>William F. Frazier, Sr.</b>	<b>Lillian Piper</b>
<b>Barbara Fredrickson</b>	<b>Nell Pritchett</b>
<b>Roanne Geray</b>	<b>Barbara &amp; Gordon Richardson</b>
<b>Lloyd E. Hanson</b>	<b>David Rotar</b>
<b>Robert H. Howe</b>	<b>Edna Smith</b>
<b>Muncie E. Kacso</b>	<b>Rose Sylling</b>
<b>Happy S. Knapp</b>	<b>D. L. Triplett</b>
<b>Rita Layman</b>	<b>Dorothy Tupper</b>
<b>Virginia &amp; A.J. Marchello</b>	<b>United Presbyterian Women</b>
<b>Artie &amp; Keith Markegard</b>	<b>Beverly &amp; George White</b>
<b>Yvonne &amp; G.E. McGrane</b>	<b>Elsie &amp; Donald Wilcox</b>
<b>Mildred Meredith</b>	

**Memorials in Honor of:**

**Jon & Richard Beck** by Nancy Beck and Diane Meyer  
**William Bruner** by Marilyn & Keith Armstrong, Lisa & Dean Blomquist,  
Bernadette Brady, Emily Bruner, Laura & Lyle Burgess, Jean & Eugene Clark,  
Marjorie, Frank & Douglas Clark, Sharlett & Lynn Dale, Harriet & Raymond  
Drake, Margaret & Theodore Eklund, Clara & Laurence Erikson, First Security  
Bank Employees, Jennie & Carl Hanson, Zoe Jansen, Carolyn & John Jellar,  
Kermit Kindsfater, Joan Krause, William B. Lance, Cathryn & Glen Lechner,  
Ann Luderman, Martha & Dennis Mercer, Kathleen & Jim Ott, Sharon & Clyde  
Parker, Irene & Lawrence Restad, Phyllis & Bill Sargent, Schaff Family  
Partnership, Helen Schanz, Della Schneider, Vera & Ralph Stenehjelm, Allison  
& Jay Streeter & Family, Kris & Tim Todd, Louise & Dave Wagner, Barbara &  
Herbert Williams.

**Memorials in Honor of:****Lucille Burns by Susan Henderson****Raymond Campbell by Celotex Corporation Employees, Marian F. Hardy****Eve Clark by Susan Henderson****John Grauman by Margaret E. Grauman****Eleanor Harmon by Violet Petersen****Grace Hodge by Donald & Paulette Amundson, Marlene & Francis Berres, Tammy Cline, Marilyn & Donald Derks, Hobson Teachers, Gloria & Eugene Hodge, Shawn Jacobs, Lynn Knight, Lavina Lubinus, Dean Mack, Connie & Terry Metcalfe, Moccasin Neighbors & Friends, Sue Morgan, Wayne Nankivel, Staci Schedel, Mary May & Lloyd Stout, Jean & Norman Walker, Lowell and Ann Wilmoth, Myrtle & Lowell Wenberg, Janet & David Wichman****Dora Holmes by Mr. & Mrs. Glen Lechner****Dr. Thomas Ignatius Kelly by Pat Jaffray****Ben Kimes by De Lane Newgard****LeRoy Kirkendall by Lea & Herb Blunn****Mary C. McFarlane by Madeleine Blankenship, Lucietta & John Crupper, Marjorie Elerding, Phyllis Johnson, George Knee Family, Janet Ormond, Terry Pehan Family, Janet & Stanley Tiffany****Gertrude F. Mattson by Teresa & Howard Puyear****Howard Newgard by De Lane Newgard, Tom & Kathy Newgard & Family****Raymond O'Donnell by Frances Ainlay, Jay Atwell, Sandy & Chris Brink, Jeanette Davis, Martha & Roland Fregger, Delilah & Everett Glenn, Betty & James Goodman, Mr. & Mrs. Louis Hall, Gary Herren & Sharon Schmidt-Herren, Jackson, Potter & Co. Employees, Pat Jaffray, Rhonda & Raymond Knapp, Kathy & Kent Loveland, Malisse Mahlum, Gerry & Herb Mangis, Basil McCann, Catherine & John Michunovich, Vikki & Aarne Mysse, Mr. & Mrs. Jack Oberweiser & Mary, Linda Obie, Michael O'Donnell, Sharon & Ronald Olsen, Raymond O'Donnell****Amy & Steven Petersen, Emily Roscoe, Elaine Rudio, Terry & Duane Van Atta, Shelley & Lawrence Van Atta, Lorraine & Larry Walter, Weldtech Services, Inc. Employees, Helen Youst****Betty Parsons by Charles Hopkins****Myrtle Phillips by Here & There Club (Rocky Mtn Community Homemakers), Hjelmi Body Shop Employees, Roger Krebs, Mr. & Mrs. Nick Krug, Betty & Lawrence Styren****Lorraine Smith by Lea & Herb Blunn****Violet Smithers by Robin & Jeff Aaseby, Agnes Gustafson, Flora Mae Isch, NW Chapter of MT Association for the Blind, Doris Seney, Joyce & Robin Street****Ernest Torgerson by Rose Torgerson**

## US POET LAUREATE LAUNCHES PROJECT

Billy Collins, US Poet Laureate, announces the launching of a new website to encourage appreciation and enjoyment of poetry among high school students in America. Most of the poems selected were written by contemporary American poets and selected with a high school audience in mind. Collins hopes that hearing a well-written poem read every day will allow students to enjoy poetry and continue to include it in their lives. The website is located at: <http://www.loc.gov/poetry/180>. Here is a list of some poetry available from our collection:

RC 42824	<u>Falling Up</u> by Shel Silverstein
RC 50234	<u>Haiku: This Other World</u> by Richard Wright
RC 40783	<u>Phenomenal Woman</u> by Maya Angelou
RC 45951	<u>Earth Always Endures</u> ed. by Neil Philip
RC 50000	<u>Americans Favorite Poems</u> ed. by Robert Pinsky
RC 48737	<u>Classic Poetry</u> ed. by Michael Rosen

## MONTANA YOUTH APPOINTED TO YOUTH ADVISORY COUNCIL

Last Fall the US Department of Labor Secretary, Elaine Chao, appointed 15 youth to the Youth Advisory Council to the Presidential Task Force on Employment of Adults with Disabilities. Michael Beers of Missoula, Montana, was appointed. This council will advise the Secretary of Labor on issues that affect young people with disabilities. Issues in the areas of education, employment, health and rehabilitation, independent living and training will be especially covered.

## BOOKS IN A SERIES

Books in a series are quite popular with many readers. Some series need to be read in chronological order to follow the characters and events of the story. Other books are a series because a character or location remains the same in each book.

The KLAS system used by MTBL is set up to send you books in a series. When you request a book in a series, your Reader Advisor will request the series by code in your computer file. The computer will add you to the list of those patrons reading that particular series. The first book in the series will be sent to you as soon as it is available. After you have read and returned the first book in the series, it will be checked in. The computer will then automatically send you the second book in the series when it is available. The computer will continue to do this until you have read the complete series. You must return each book as soon as you have finished so the computer will know to send you the next one. If you wish to receive the series again, call and let us know so we can adjust your file.

## THE OLYMPICS

The ancient Olympics were always held at Olympia. Only free men who spoke Greek could compete in the Olympic games. The first 13 Olympiads had only one event, the foot race. There were many myths as to how the Olympics began. It is acknowledged that it was a major religious festival honoring Zeus, the Greek god. The winners of these early competitions received a crown made from olive leaves. They could also have a statue of themselves set up in Olympia. In his hometown, each winner was treated like our modern day sport celebrities. Some of the perks received were free meals and front-row seats at theaters and festivals.

The modern Olympics began in Athens in 1896. They were held every four years. This year the Nineteenth Winter Olympics was held in Salt Lake City, Utah. In 2004, the Summer Olympics will be held in Athens, Greece. Before qualifying for the ancient Olympics, each competitor had a dream. Then through rigorous training they met each challenge and achieved their goal. Today's Olympic competitors still strive like their ancient counterparts to reach new levels. As a result, they often break world records and surpass their dreams. Good luck to our world's champions.

Here are some books from our collection about the Olympics and some about former Olympic medallists:

Adult	<b>RC 24839</b>	<b><u>Jesse Owens: An American Life</u></b> by William J Baker
Grade 5-8	<b>RC 37971</b>	<b><u>Jim Thorpe: Sac and Fox Athlete</u></b> by Bob Bernotas
Adult	<b>RC 36082</b>	<b><u>The Olympics: A History of the Modern Games</u></b> by Allen Guttman
Grade 3-6	<b>RC 39988</b>	<b><u>Bonnie Blair: Golden Streak</u></b> by Cathy Breitenbucher
Grade 4-7	<b>RC 40916</b>	<b><u>Fighting Tackle</u></b> by Matt Christopher
Grade 5-8	<b>RC 50066</b>	<b><u>Babe Didrikson Zaharis</u></b> by Russell Freedman
Grade 5-8	<b>RC 50298</b>	<b><u>The Story of the Olympics</u></b> by Dave Anderson

**The most glorious successes are but the reflection of an inner fire**

**--Hildebrand**

**You are never given a dream without being given the power to make it come true**

**--Richard Bach**

## PATRON SURVEY

It's patron survey time again. We need you to tell us how we are doing. Please answer the questions in the patron survey that's included in this Bit's of Gold. Those who receive the newsletter on cassette will have a large print version of the survey mailed to them. Fold your answered survey in half inside the last page, tape it and return it to us. Our address should be on the outside of the last page. Thank you for your help.

## TIPS FOR BETTER SERVICE

- DO** Call us at 800-332-3400 to request a new machine if you've returned one for repair or cleaning.
- DO** Call us or mail us a note with any observations, questions or requests you may have. (Any notes that you put into a book container you're returning are not seen right away).
- DO** Write the phrase "Free Matter for the Blind" where you would normally put the postage stamp anytime you correspond with us by mail
- DO** Leave your cassette machine unplugged when you listen to your books on tape
- DO** Plug in your cassette machine when you need to recharge the battery

## HELP! CASSETTE TAPES ARE MISSING!

Here at MTBL we are starting to get quite a stack of book containers with some of their cassette tapes missing. We need your help with this. When you finish a book, make sure you have put all the tapes back into its container. The book will then be complete and ready to return to us.

If you do happen to find a cassette tape that doesn't belong to any of the books you currently have, please send them back to us. Place a rubber band or string around the loose tape. Put it in another book container that you are returning. When we receive it, we will match the loose tape with the correct container to make a complete book. Thank you, we appreciate your help.

## Internet and E-mail Safety Tips

Whether you're surfing the Internet or checking your e-mail, please take precautions to protect your privacy and financial security. Here are some tips:

- 1) Do not give your name, social security or credit card numbers online before you are sure it's a legitimate company. They should also use SSL (secure socket layer) encryption shown by a yellow padlock so your information is secure and not passed on to anyone else.
- 2) Chain letters that involve money are illegal.
- 3) The IRS does not do audits by e-mail.
- 4) Do not open any e-mail from a sender that is unfamiliar to you; it may be a virus.
- 5) So you don't pass on any virus to someone else, check the following websites to verify if a virus is real or not: <http://www.symantec.com/avcenter/hoax.html>, <http://hoaxbusters.ciac.org/> and <http://vil.mcafee.com/hoax.asp>.

For further information, you can check out these two websites: <http://www.ftc.gov>; click on consumer protection and <http://disney.go.com>; click on internet safety tips.



**STRESS RELIEVERS**

Stress is a part of life. It can affect us in positive or negative ways. Extensive research has been done in the area of stress and how it affects people. On the negative side, stress can impair your immune system leaving you vulnerable to many diseases. Your energy levels can be depleted and your hormones may not function at optimum levels. It can create mental confusion and depression. On the positive side, stress can be a spur to action, creativity and inventiveness.

There also has been research into how to relieve stress. An important finding from this research is that to understand what happens to you is not as important as how you respond to what happens. Here are a few tips on how to relieve stress. Pick one or more and start enjoying a life with less negative stress:

**AVOID NEGATIVE PEOPLE**

A true friend knows your weaknesses but shows you your strengths; feels your fears but fortifies your faith; sees your anxieties but frees your spirit; recognizes your disabilities but emphasizes your possibilities.—William Ward

**BELIEVE IN YOURSELF**

Only you can be yourself. No one else is qualified for the job.—Anonymous;  
No one can make you feel inferior without your consent.—Eleanor Roosevelt

**BREATHE**

Let the wind blow in your face; breathe deeply. The wind's caress will re-create you.—Michael Joseph

**DO SOMETHING FOR SOMEONE ELSE**

What do we live for, if it is not to make life less difficult for each other?—  
George Eliot

**ESCAPE: CREATE, PLAY, READ, ETC**

Adopt a hobby, take up a sport, pursue your dream—just for the fun of it.—  
Michael Joseph

**EXERCISE/STRETCH**

Just put one foot in front of the other, and don't stop moving until you have extracted your full measure of life from the day.—Arnold Zable

Walking on a regular basis is a wonderful stress-buster. Long, leisurely strolls are good for your health, your heart, your mind, and your soul.—Tom McGrath

**HUG SOMEONE**

Sound health requires human touch. Get your minimum daily requirement of hugs, handshakes, and pats on the back.—Tom McGrath

**LAUGH**

A laugh to be joyous, must flow from a joyous heart, for without kindness there can be no true joy.—Carlyle

**STRESS RELIEVERS (CONTINUED)****MEDITATE**

You must learn to be still in the midst of activity and to be vibrantly alive in repose.—Indira Ghandi

**MODERATION IN ALL YOU DO**

Be moderate in food, drink, and exercise. Now by moderation, I mean that which will not injure thee.—Pythagoras

**WORRY LESS**

Develop an attitude of gratitude. Making a list of blessings will put your worries in perspective. It's hard to be stressful when your heart is brimming with thanks.—Tom McGrath

Let a series of happy thoughts run through your mind. They will show on your face.—Norman Vincent Peale

**Of all the trouble's mankind's got,  
some can be solved; and some cannot.  
If there is a cure find it;  
if not, never mind it.**

**--Author Unknown**

**THINK SPRING!**

When the temperatures are below freezing, the winds icy cold and snow and ice are on the ground, what better time to think spring! Crocuses, daffodils, tulips and warm sunshine are what come to mind. Grab an afghan and cup of hot chocolate then settle into your comfortable chair. Now relax and browse through those seed catalogs and garden books. Dream of the beautiful garden you can create. For tips and ideas read these garden books:

**RC 12317 Crockett's Victory Garden** by James U. Crockett

**RC 19175 A to Z Home Gardener's Handbook** by Mother Earth News

**RC 21013 The Impatient Gardener** by Jerry Baker

**RC 32077 City Gardner's Handbook: From Balcony to Backyard**  
by Linda Yang

**RC 37289 Noah's Garden** by Sara Stein

**RC 43253 The Enabling Garden: A guide to Lifelong Gardening**  
by Gene Rothbert

**RC 49080 Accessible Gardening Tips and Techniques** by JoAnn Woy

**RC 52241 Accessible Gardening for People with Disabilities** by Janeen Adil

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**RECENT TITLES FROM THE MONTANA RECORDING PROGRAM**

- MCB 605** **Eye of the Great Bear** by Bill Wallace; Narrator—Jean Smith  
It is the early 1900's. Eleven-year-old Bailey Trumbull jumps at the sound of firecrackers or any loud noise. Some schoolmates and his brothers, Luke and Matthew, call him a coward. When his family moves from Texas to Montana, Bailey is reminded of the old Indian medicine man who told him that he would find his courage in the "eye of the great bear". For grades 4-6
- MCB 608** **A Poet Goes to War** by Earl Martin; Narrator—Earl Martin  
This poetry is about the Vietnam conflict and is written by a soldier who lived it. For Adults
- MCB 609** **The River and I** by John G Neihardt; Narrator—Colleen Mockler  
In 1908, John Neihardt and two other men sailed from Ft Benton, Montana, down the Missouri River in an open boat. This is the story of their adventures. Part autobiography, part travelogue, the book is written by a poet and student of the classics, and reflects his romantic world-view. He writes of the river, its implications in history and its "elemental grandeur". For Adults
- MCB 611** **Inherit the Hunt** by Jim Posewitz; Narrator—Jean Smith  
This autobiographical essay on hunting combines the author's personal experiences with a short history of hunting to develop a hunting ethic. This ethic prizes conservation and a system in which hunting is not just for the very rich but an activity available to all. For Adults

**PATRON PICKS**

- |     |       |   |
|-----|-------|---|
| RC  | 48593 | <u><b>The Complete Stories of Henry James 1874-1884</b></u>     |
| RC  | 49104 | <u><b>A Walk to Remember</b></u> by Nicholas Sparks             |
| RC  | 51764 | <u><b>Scarlet Feather</b></u> by Maeve Binchy                   |
| RC  | 48843 | <u><b>In the Arms of the Sky</b></u> by Earl Murray             |
| RC  | 50262 | <u><b>Demolition Angel</b></u> by Robert Crais                  |
| MCB | 407   | <u><b>Bright Star in the Big Sky</b></u> by Jeannette Rankin    |
| RC  | 48132 | <u><b>The Complete Tales of Winnie the Pooh</b></u> by AA Milne |
| RC  | 50907 | <u><b>The Bad Beginning</b></u> by Lemony Snicket               |
| RC  | 44178 | <u><b>The Black Stallion</b></u> by Walter Farley               |

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**Montana Talking Book Library  
1515 East Sixth Avenue  
PO Box 201800  
Helena, MT 59620-1800**

**Free Matter  
for the Blind**

**Address Service Requested**

**This newsletter is available on cassette, e-mail and large print upon request or  
visit our website: <http://www.msl.state.mt.us/tbl>**

## **THE LIBRARY WILL BE CLOSED**

January 21, 2002	Martin Luther King, Jr's Birthday
February 18, 2002	President's Day
May 27, 2002	Memorial Day

## **OTHER DATES TO REMEMBER**

February	Black History Month
	Library Lover's Month
Feb 25-Mar 1	Read to Me Week
February 3	Winter is half over
February 12	Chinese New Year (Year of the Horse)
February 17	Random Acts of Kindness Day
March	Plant the Seeds of Greatness Month
March 2	Read Across America Day
March 20	Vernal Equinox 7:16 PM (GMT)
Apr 15-21	Young People's Poetry Week

## **MONTANA TALKING BOOK LIBRARY SURVEY 2002**

Thank you for helping us to better serve you. Please answer  
all questions and return this survey to  
Montana Talking Book Library  
1515 E Sixth Avenue  
PO Box 201800  
Helena, MT 59620-1800

### **1. Please check all that apply to you:**

- ☐ Totally blind or legally blind
- ☐ Low vision
- ☐ Physically Handicapped
- ☐ Reading Disabled

### **2. How did you learn about our library?**

- |   |  |
|---|--|
| <input type="checkbox"/> Assisted Living or<br>Nursing Home | <input type="checkbox"/> Other Professional                |
| <input type="checkbox"/> Friend or Relative                 | <input type="checkbox"/> Social Services                   |
| <input type="checkbox"/> Doctor or Nurse                    | <input type="checkbox"/> Newspaper, Radio or<br>Television |
| <input type="checkbox"/> Library or School                  | <input type="checkbox"/> Other                             |

### **3. How long have you been a patron of our library?**

- |                                      |                                      |  |
|--------------------------------------|--------------------------------------|--|
| <input type="checkbox"/> 0-1 year    | <input type="checkbox"/> 2-5 years   | <input type="checkbox"/> 5-10 years    |
| <input type="checkbox"/> 10-15 years | <input type="checkbox"/> 15-20 years | <input type="checkbox"/> 20 years plus |

### **4. During the past year, how many people have you told about our library?**

- ☐ None   ☐ 1-5   ☐ 5-10   ☐ 10 or more

**MTBL Survey 2002—Page 2**

**5. During the past year, which method did you use most often to contact us?**

☐ E-mail      ☐ in person      ☐ mail  
☐ telephone      ☐ WEBOPAC      ☐ other

**6. Which of our services do you currently use? Check all that apply.**

☐ Braille    ☐ Cassettes    ☐ Descriptive Videos  
☐ Magazines    ☐ WEBBRAILLE    ☐ WEBOPAC

**7. Do you use a personal computer? ☐ Yes ☐ No**

**a) If you answered yes, what type of audio and/or magnifying screen reader do you use?**

\_\_\_\_\_  
\_\_\_\_\_

**b) What type of adaptive technology software do you recommend? \_\_\_\_\_**

\_\_\_\_\_

**c) Have you used your home or public library computer to: (Please check all that apply)**

☐ Correspond with your Reader Advisor by e-mail

☐ Order books from WEBOPAC

☐ Search for books from our on-line catalog

☐ Read "Bits of Gold" on-line

☐ Visit the Montana Talking Book Library website

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7. d) What did you like and/or dislike about any of the above computer experiences:

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8. Write the serial number listed on your playback equipment:

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9. If you have other library equipment, please list what you have:

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10. Do you find it easy to use your equipment? \_\_\_Yes \_\_\_No  
If no, please explain

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11. MTBL's newsletter "Bit's of Gold" comes in the following formats; which one do you receive?

\_\_\_cassette \_\_\_E-mail \_\_\_large print \_\_\_Website

If you wish to change the current format you receive, please contact your Reader Advisor—call, E-mail, or write.

12. What topics or items of interest would you like included in the "Bit's of Gold":

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13. Are you aware there is a Summer Reading Program for young people ages 5 to 14? \_\_\_Yes \_\_\_No

14. Would you be interested in an adult or family Summer Reading Program? \_\_\_Yes \_\_\_No

- 15. During the past year, have you had any difficulties receiving any services from our library? \_\_\_Yes \_\_\_No**

**If yes, please explain \_\_\_\_\_**

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- 16. Are you satisfied with the particular types of materials you receive? \_\_\_Yes \_\_\_No**

- 17. Are you satisfied with the number of materials you receive? \_\_\_Yes \_\_\_No**

- 18. Are you satisfied with the preferences or author likes you receive? \_\_\_Yes \_\_\_No**

- 19. If you had to replace equipment this year, was your replacement prompt and satisfactory? \_\_\_Yes \_\_\_No**

**If you answered “No” to questions 16 – 19, please share any comments or suggestions regarding these questions.**

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- 20. Our Montana Cassette Book collection consists of books about Montana or by Montana authors. List any authors or titles you would like to see added to this collection.**

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- 21. List any difficulties you may have using our service.**

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22. Is there anything you would like us to consider adding to or improving our services? \_\_\_\_\_

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If you are younger than 21 years of age, please answer the following questions:

Your age is between:      ☐ 5yr- 6yr      ☐ 7 yr- 9yr  
                                 ☐ 10yr-12yr      ☐ 13yr-15yr  
                                 ☐ 16yr-18yr      ☐ 19yr-21yr

23. Do you like to read? ☐ Yes ☐ No

24. Do you have a public library card? ☐ Yes ☐ No

25. How do you decide what you want to read? Check all that apply.

- ☐ Recommendations by my friends, teachers, parents & librarians
- ☐ Topics I'm interested in finding out something about
- ☐ Books I find at bookstores or in the library
- ☐ Books I hear about on the radio or TV
- ☐ Books I find on the Internet, in magazines or newspapers

26. Tell us what you're hobbies or interests are?

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27. Have you participated in ours or any public library's Summer Reading Program? ☐ Yes ☐ No

Fold your survey inside this last page, tape and return. Thanks.

**Montana Talking Book Library  
1515 East 6th Avenue  
PO Box 201800  
Helena MT 59620-1800**

**Free Matter  
f/t Blind &  
Physically  
Handicapped**

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